

Patterson,Robert (HHSC)

From: Aida Sus <twhcaida@gmail.com>
Sent: Friday, January 06, 2017 9:39 AM
To: Laosebikan,Camille (HHSC)
Subject: Fwd: Termination of Oral Contract

----- Forwarded message -----

From: Carol Everett <ce@heidigroup.org>
Date: Mon, Jan 2, 2017 at 1:56 PM
Subject: Termination of Oral Contract
To: Aida Sus <twhcaida@gmail.com>

Happy New Year!

First The Heidi Group appreciates your desire to help low income women with healthcare.

I received a call from Health and Human Services to report that you had called with the concern that your affiliation with The Heidi Group might have been the cause of some of your Medicaid claims rejections. The caller inquired if others among our providers had experienced rejected claims. I had previously personally told you that that was not the issue. Many across the State (not affiliated with THG) had also experienced rejections.

We do not wish your association with The Heidi Group to cause any questions or negatives, therefore, as of today, please consider our oral contract for HTW terminated. Your three clinics are no longer associated with THG HTW contract. You may continue to serve patients as you have and bill TMHP directly. Your categorical reimbursements will end as of January 2, 2017. You have the contract for your Dallas clinic for Family Planning. THG does not have a Family Planning contract.

The Heidi Group has a unique contract with the State and our providers are not individually issued expectations/goals of patients served. Our contract covers over 20 providers and the patients are served as each provider has the opportunity. For instance, you asked about the number of FP patients for each clinic and I told you that THG contract did not work in that manner.

There will be five years of paperwork with the State for the equipment you purchased. THG will inquire and set that plan in motion as it was part of our contract.

THG will learn how to register the termination of our relationship with HHSC and notify you.

I am so sorry that we were not able to meet your expectations. It is clear that we had reached a level of distrust. All professional relationships are built on mutual trust and cordial cooperation. The Heidi Group wishes you the best.

Sincerely,

Carol

Carol Everett

CEO | The Heidi Group

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Thanks Aida

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